

CANADIAN OFFICE & PROFESSIONAL EMPLOYEES LOCAL 378

HEALTH BENEFIT TRUST

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Date: August 18, 2023
To: All MoveUP Members at CMB, Translink, and BC Transit
Re: New Employee and Family Assistance Provider (EFAP)

As you are aware the Income Continuance Plan funds your Employee Family Assistance Program.

We are pleased to announce that **as of September 5, 2023** we will be switching from Homewood Health to [Dialogue Integrated Healthcare](#), a platform unifying health and wellness programs, built to deliver high quality, multidisciplinary virtual care from a single app.

Dialogue will be available for download on your iOS or Android mobile devices and will also be accessible on the web via Google Chrome, Safari, Firefox and Edge Chromium browsers.

We understand that you may have questions, and we will do our best to address them as we roll out this exciting change.

Stay tuned for more information to come on launch day, including the services you will have access to, and how to create your account. We want to make this transition as seamless as possible, so rest assured that clear instructions and guidance will be provided.

Should you have any immediate concerns or questions, please don't hesitate to reach out to Yasmin Carroll at 604-473-3852 or ycarroll@moveuptogether.ca