

**MANAGERS/NON-UNIONIZED EMPLOYEES PERFORMING BARGAINING WORK**

**Who performed the work?** Please provide the names and/or positions of the person(s) you saw performing the work.

**Where did this occur?**

**What time was it when you observed the non-union person(s) start performing the work?**

**What time was it when you observed the non-union person(s) stop performing the work?**

**Did you speak to management, and were you given a reason(s) as to why this was being done by non-union persons?**

If your answer is yes, please write down the manager's name and what reason was given.

**Were there bargaining unit members available at work to perform this work?** If your answer is yes, please provide the names of bargaining unit members that were available, if you know (Please provide full names, if possible).

**What was the work that you observed the non-union person(s) performing?** Please check all of the boxes of the work you saw being performed by non-union persons(s) and circle the location where applicable.

**Rental Agent/CSA work**

- Renting vehicles to customers
- Answering phones
- Booking reservations for customers
- Moving vehicles
- Assisting customers at: \_\_\_\_\_ (please write the location where this occurred)

**Return Agent/CSA work**

- Checking In vehicles that are returned
- Checking returned vehicles for damage
- Filling out damage reports
- Moving vehicles
- Flipping vehicles
- Assisting customers at: \_\_\_\_\_ (please write the location where this occurred)

**Greeter/CSA work**

- Marking Damage
- Giving Directions
- Loading Luggage
- Providing vehicle operation instructions
- Moving vehicles
- Assisting customers at: \_\_\_\_\_ (please write the location where this occurred)

**Service Agent/CSA work**

- Cleaning Vehicles
- Gassing Vehicles
- Moving vehicles
- Filling Inspection Sheet
- Flipping vehicles
- Assisting customers at: \_\_\_\_\_ (please write the location where this occurred)

**Shuttler/CSA work**

- Moving Vehicles. The vehicles were being moved from \_\_\_\_\_ to \_\_\_\_\_
- Parking Vehicles
- Assisting customers at: \_\_\_\_\_ (please write the location where this occurred)

**Other: Please describe:**

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**Mechanic/Utility/Admin Agent work**

- Fleeting/De-Fleeting
- Invoice/Damages/Repairs
- Ticketing/Reception/Lost & Found
- Assisting customers at: \_\_\_\_\_ (please write the location where this occurred)

NAME AND SIGNATURE

DATE AND TIME OF PERSON REPORTING