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**Sent:** Tuesday, November 10, 2020 9:48 AM  
**To:** CMBC All <[CMBCALL@coastmountainbus.com](mailto:CMBCALL@coastmountainbus.com)>  
**Subject:** COVID-19 Daily Health Screenings for all employees at worksites begin Nov. 11

Good morning,

On Saturday, with COVID-19 case numbers rising, Provincial Health Officer Dr. Bonnie Henry put a new [Public Health Order](#) in place to slow transmission of the virus. One element of the new Order requires all workplaces in the Vancouver Coastal Health and Fraser Health region to provide a COVID-19 daily health screening to all employees. This aspect of the Order is directed at workplaces and employees. There was no order made about customers.

### **COVID-19 Daily Health Screening**

At start of business tomorrow, **Wednesday, November 11**, all employees will receive a COVID-19 daily health screening before entering a CMBC worksite. Bus Operators who pick up their buses on the road will also be screened, although the process will look different. For employees reporting to a CMBC facility, the screening will be done in person in one of two ways, which you may choose:

- By answering four questions from a designated Health Screener; **OR**
- By downloading the BC Government's COVID-19 Support App, completing the questions shortly before reporting to work, and showing your completion screen to the designated Health Screener at the door of your worksite.

Some of the questions may sound personal, but they are important to **help ensure the health and safety of everyone at our worksites, help bend the curve and, lastly, they are now the law.**

Though the Provincial Health Order is in place for only two weeks, please expect that these screenings could continue until further notice.

#### **Option #1 - Answering questions in person:**

Before entering the worksite, you will be greeted by a Health Screener who will ask you the following questions:

- *Are you experiencing any new-onset symptoms of COVID-19?*  
*You would answer yes if you were experiencing any one of the below symptoms:*

- *Fever*
  - *New or worsening cough*
  - *Stuffy or runny nose*
  - *Sore throat/painful swallowing*
  - *Difficulty breathing*
  - *Diarrhea*
  - *Nausea and/or vomiting*
  - *Fatigue*
  - *Muscle aches*
  - *Loss of appetite*
  - *Chills*
  - *Headache*
  - *Loss of sense of smell*
- *Have you traveled outside of Canada, including the United States, within the last 14 days?*
  - *Have you been in close contact with someone who has a confirmed COVID-19 diagnosis within the last 14 days?*
  - *Have you been told to self-isolate in accordance with Public Health directives?*

**Option #2 - Downloading the BC Government's BC COVID-19 Support App and showing the completion screen to the Health Screener:**

- Please download the BC Government's [BC COVID-19 Support App](https://bc.thrive.health/covid19app) (available in the App Store and Google Play) or access through your smartphone's internet browser: <https://bc.thrive.health/covid19app> (no download necessary - click on "Self-Check" at bottom of screen).
- Shortly before reporting for work, open the app and answer the questions (similar to those above). You may want to check out the app prior to reporting for work to ensure you do not have any technical difficulties.
- When you finish, you will be expected to show your completion screen to the Health Screener at the door.

*Please note:*

- Remember to wear a face mask.
- There may be a line, so make sure to give others 2m/6ft of physical distance.
- Follow signage and use only the designated entrance and exit. With the implementation of the health screenings, some entrances/exits may be closed.
- Please be patient. Employees who use the app will be screened more quickly. For employees who are answering the questions of the Health Screener, the screening will take a few minutes.
- For Bus Operators who pick up their buses on the road, a bulletin will be issued shortly with information about how they will participate in the health screening.

**Do your best to follow the guidelines of the health authorities**

You have all shown great resilience throughout the pandemic. We continue to be incredibly impressed by the agility you've shown in adapting to this changing situation and thank you for your ongoing vigilance. As long as we all continue doing our best to follow the guidelines of the health authorities, we'll come through it together.

Please remember to take care of yourself – what is most important here is that we work together as a team to keep each other safe. If you are sick or feeling unwell, stay home. If you have any COVID-19-related questions, please reach out:

- **Email:** [COVID19inquiries@coastmountainbus.com](mailto:COVID19inquiries@coastmountainbus.com)
- **Hotline:** [778.375.7222](tel:778.375.7222) (Monday to Friday, 9 a.m. to 5 p.m.) Please leave a message and your call will be returned within one business day.
- **Occupational Health Group:** [occupationalhealthgroup@translink.ca](mailto:occupationalhealthgroup@translink.ca)

Best regards,

Mike

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