

ICBC  
Personal  
Protective  
Equipment

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**SURVEY RESULTS**

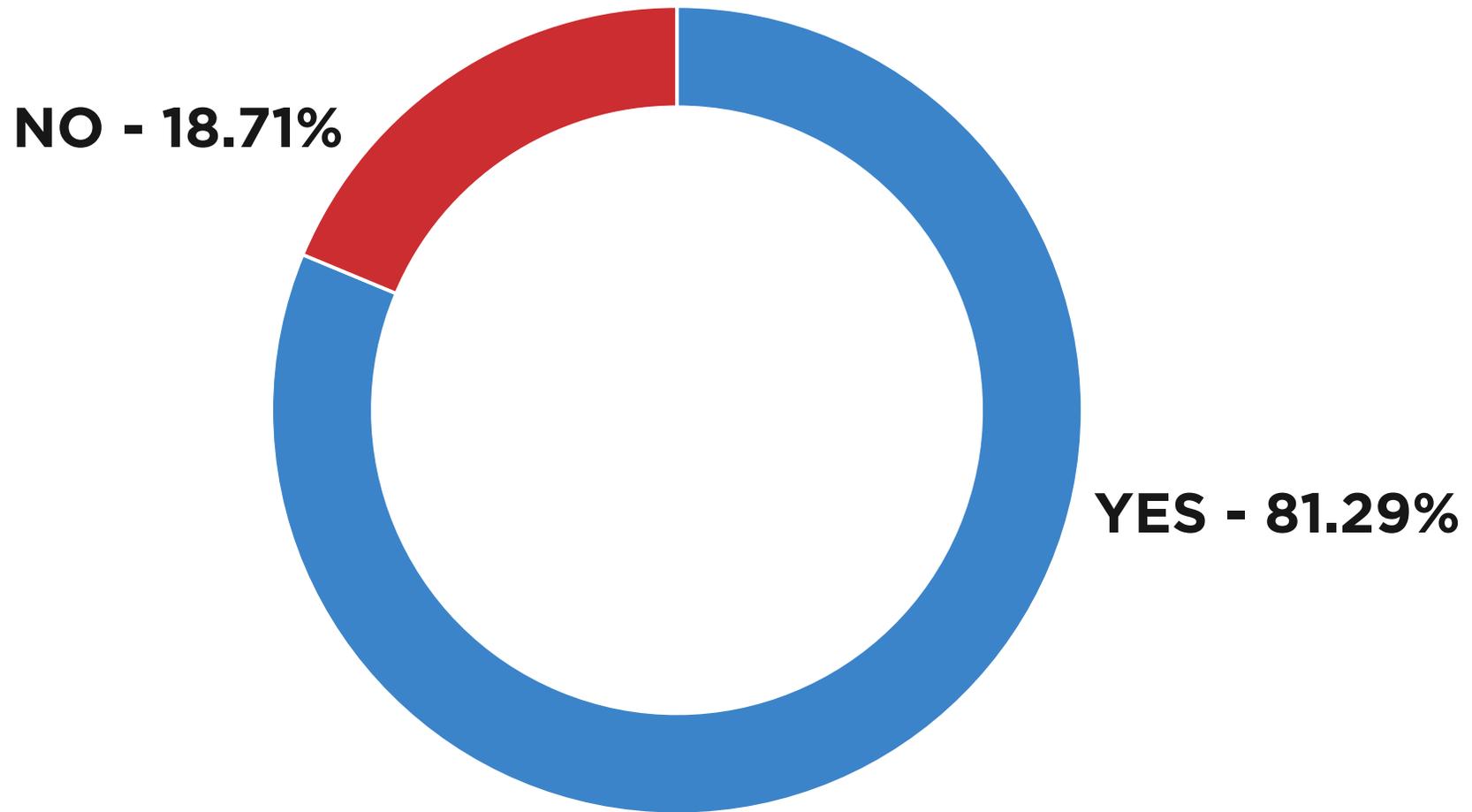


Completed by

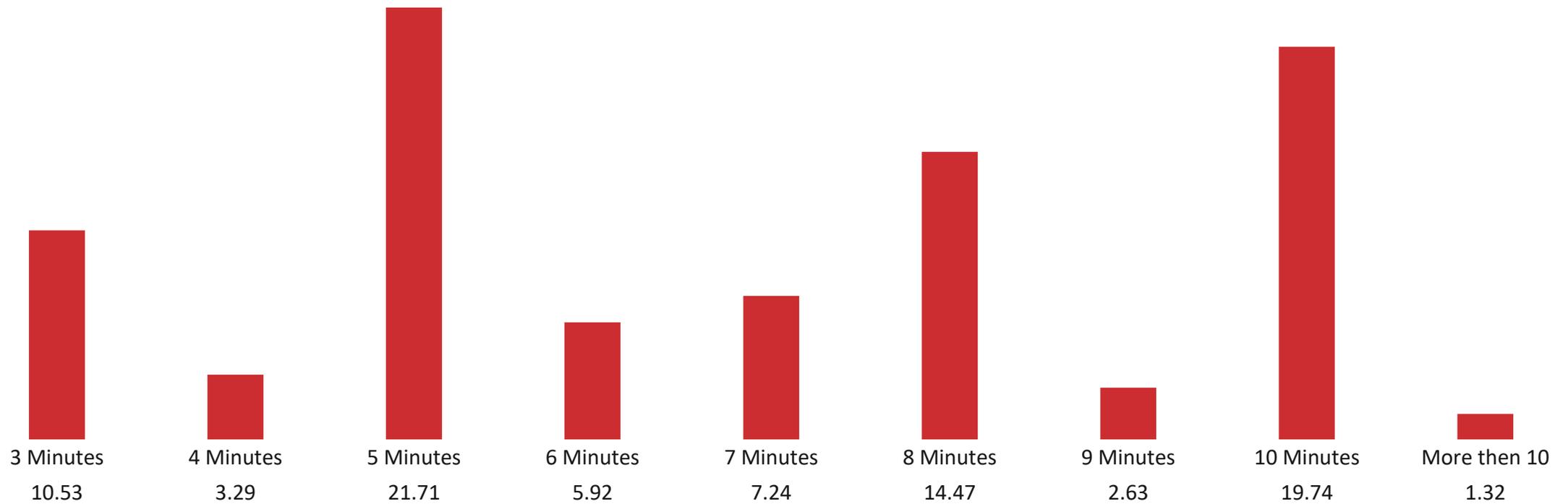
56%

Driver  
Examiners,  
Supervisors  
and Instructors

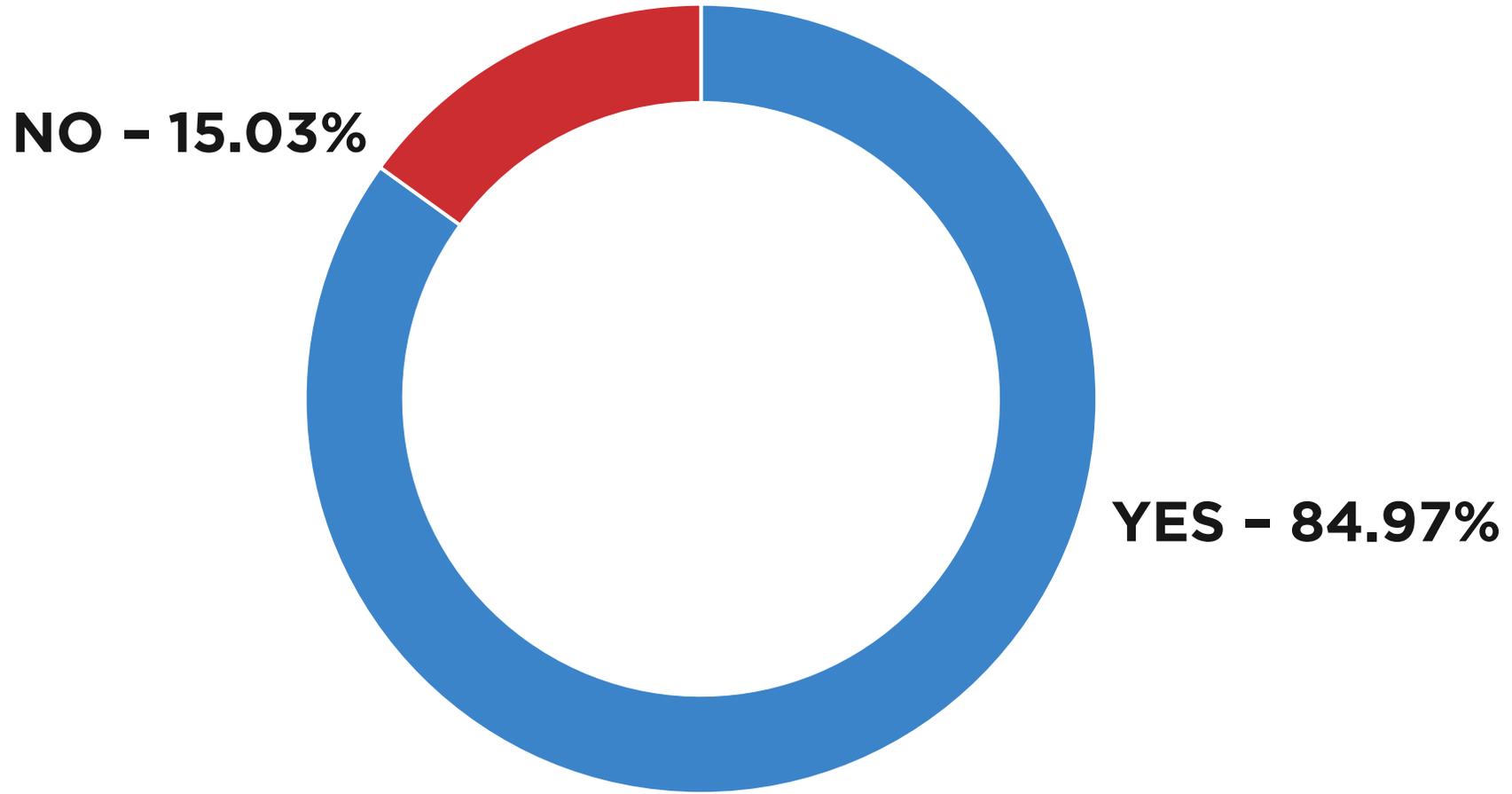




**DO YOU FOLLOW ALL THE PPE PROTOCOLS BETWEEN EACH ROAD TEST?**



## HOW LONG DOES THIS TAKE BEFORE THE TEST?



**IS THE PPE YOU ARE BEING PROVIDED ADEQUATELY PROTECTING  
THE THREE POINTS OF ENTRY OF THE CORONA VIRUS?  
EYES, NOSE, MOUTH**

**MOUTH - 65.22%**



**EYES - 47.83%**

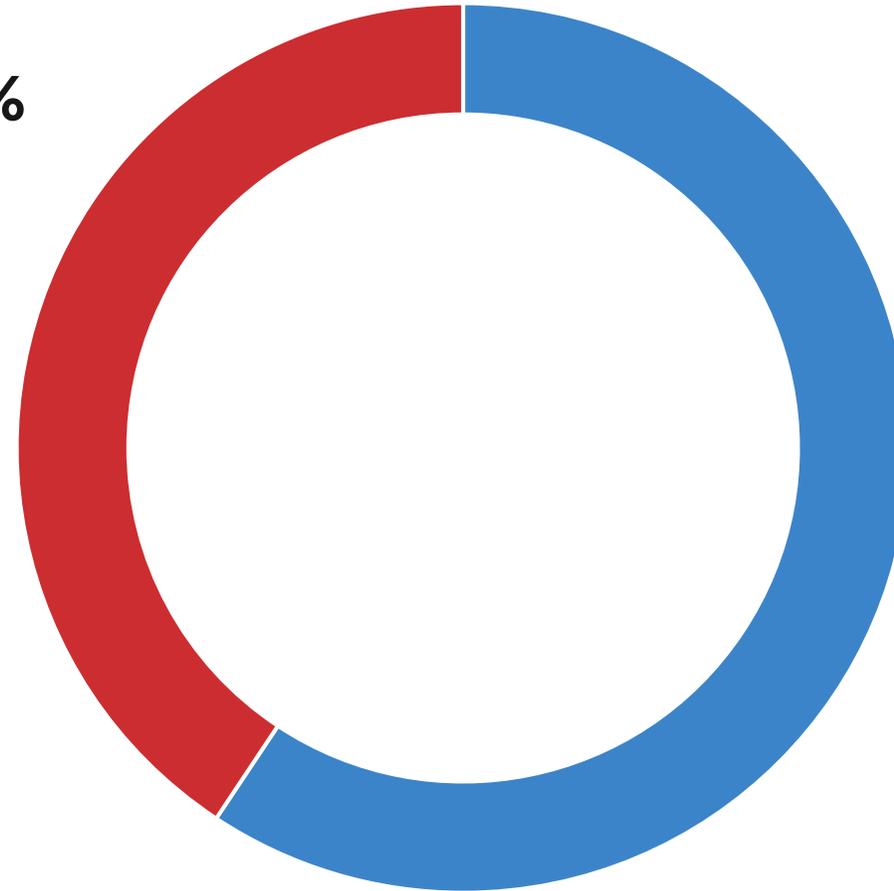


**NOSE - 47.83%**



**WHAT AREA IS AT RISK?**

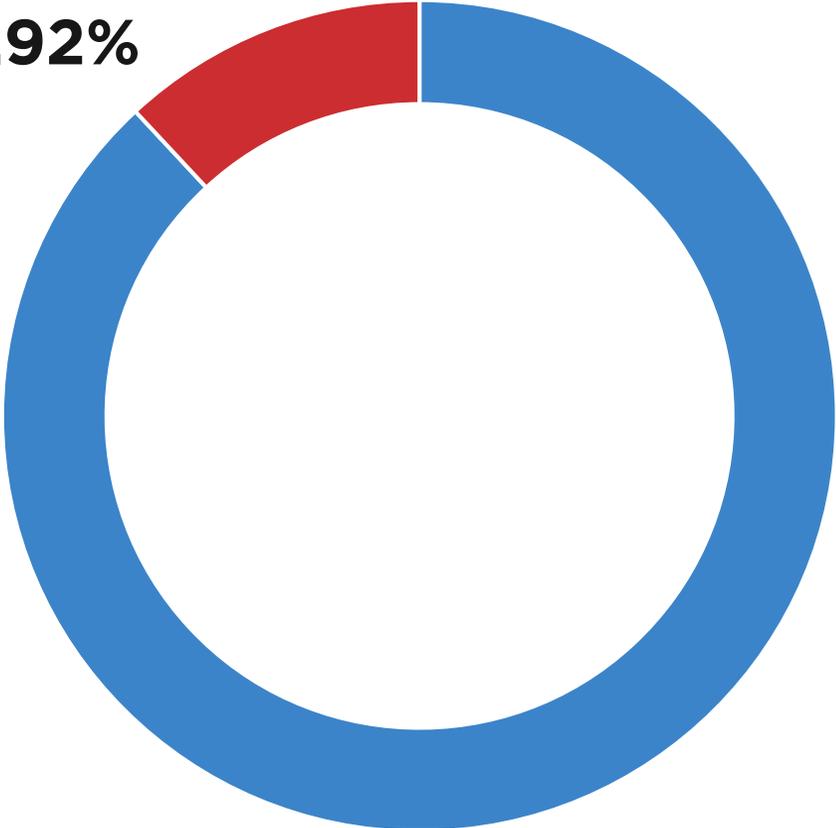
**NO - 40.67%**



**YES - 59.33%**

**DO YOU HAVE ADEQUATE TIME TO WASH YOUR HANDS FOR AT LEAST 20 SECONDS BETWEEN EACH ROAD TEST?**

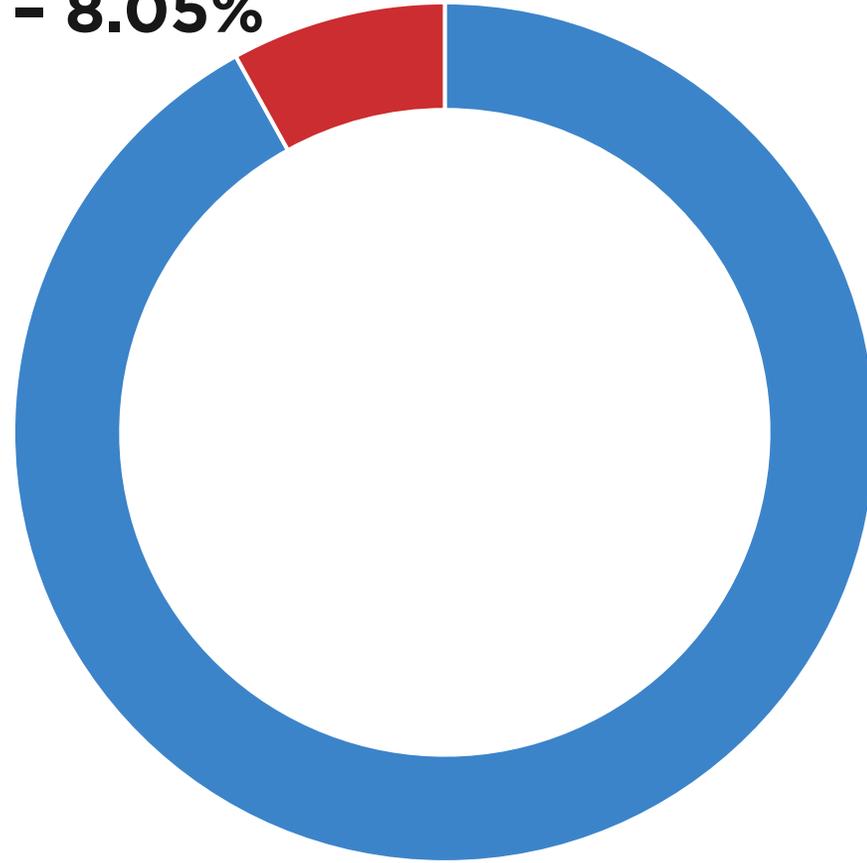
**NO - 11.92%**



**YES - 88.08%**

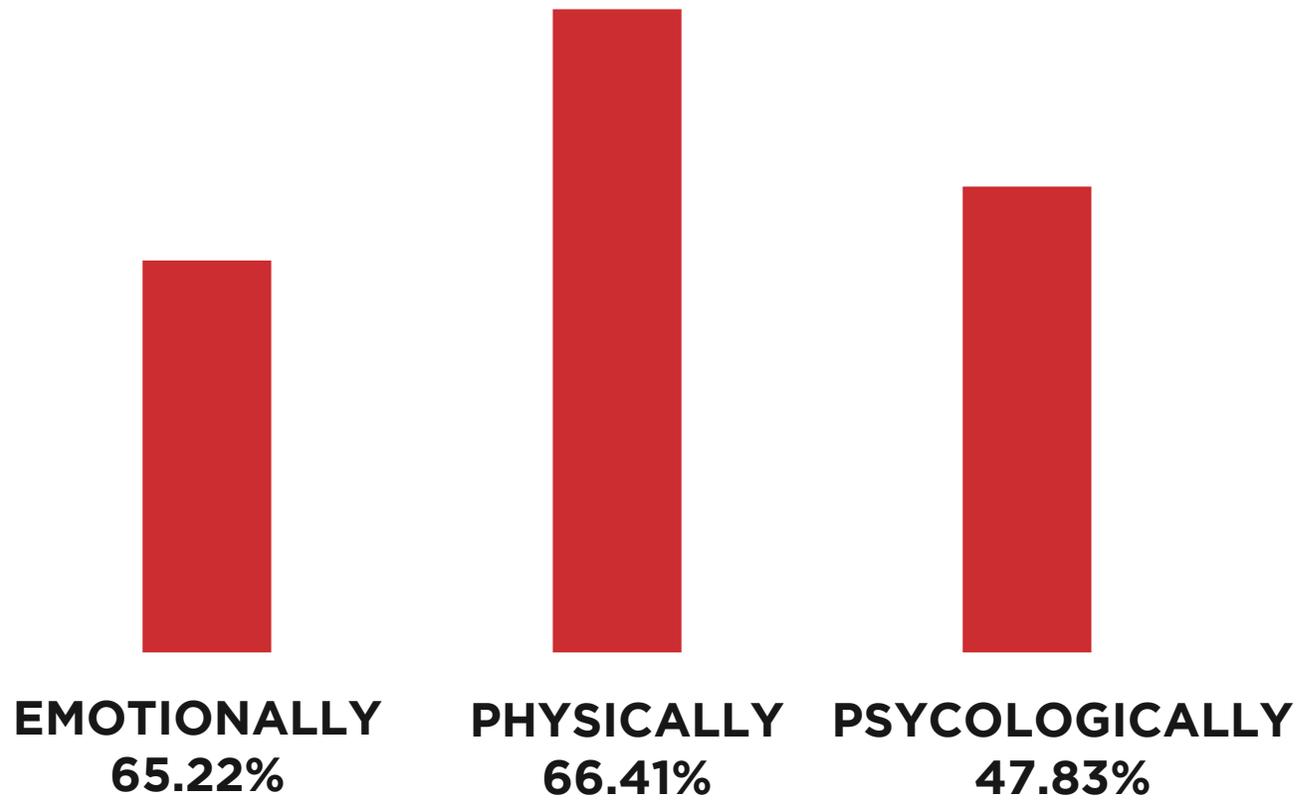
**DO YOU HAVE ADEQUATE FACILITIES TO WASH YOUR HANDS FOR AT LEAST 20 SECONDS?**

**NO - 8.05%**

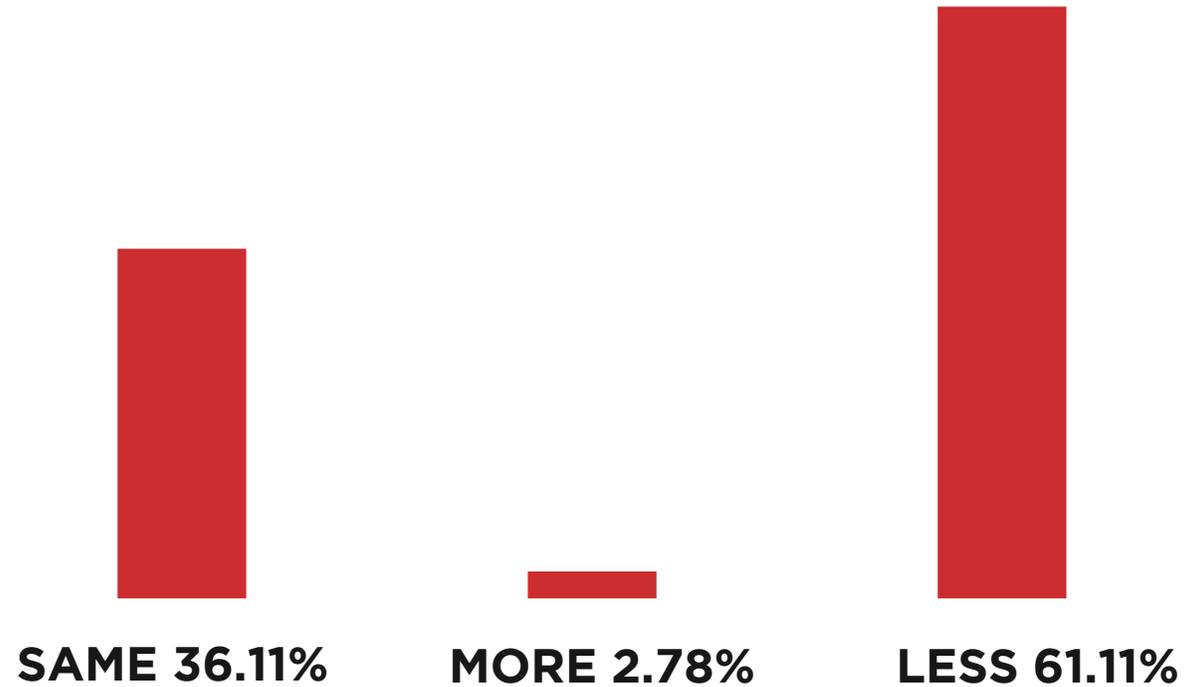


**YES - 91.95%**

**DO YOU HAVE ADEQUATE FACILITIES AND SUPPLIES  
TO SANITIZE YOUR PPE?**

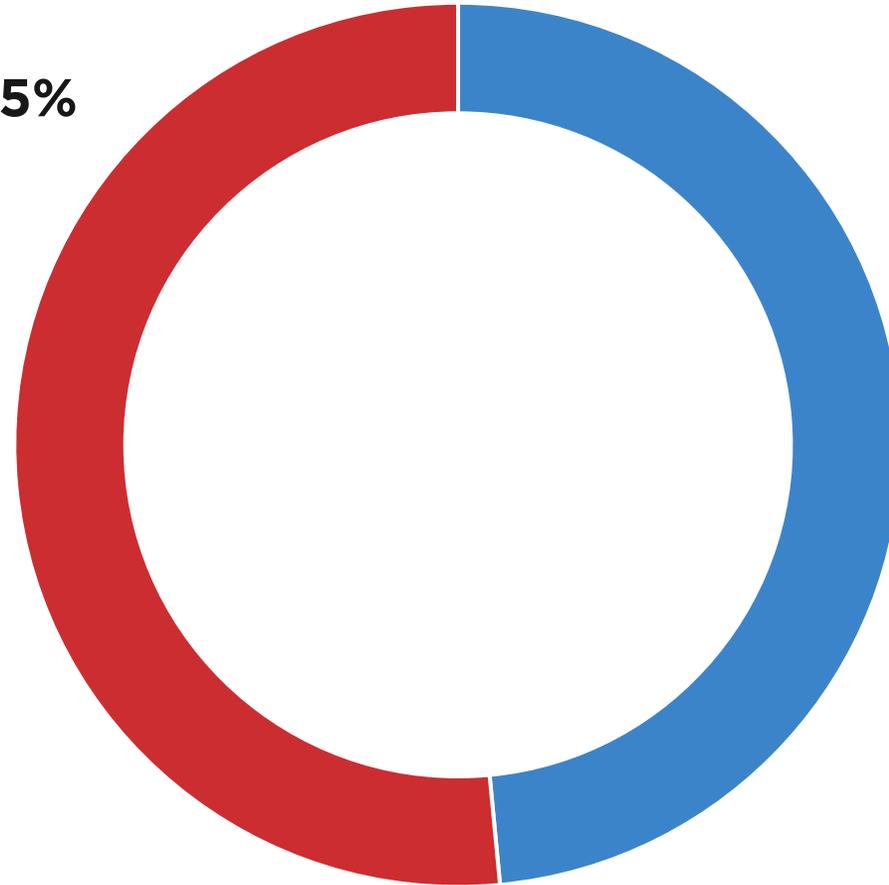


**HAVING DONE ROAD TESTS SINCE MAY WITH THE PPE,  
DO YOU FIND THAT THE REQUIREMENTS ARE IMPACTING  
YOUR WELL-BEING?**



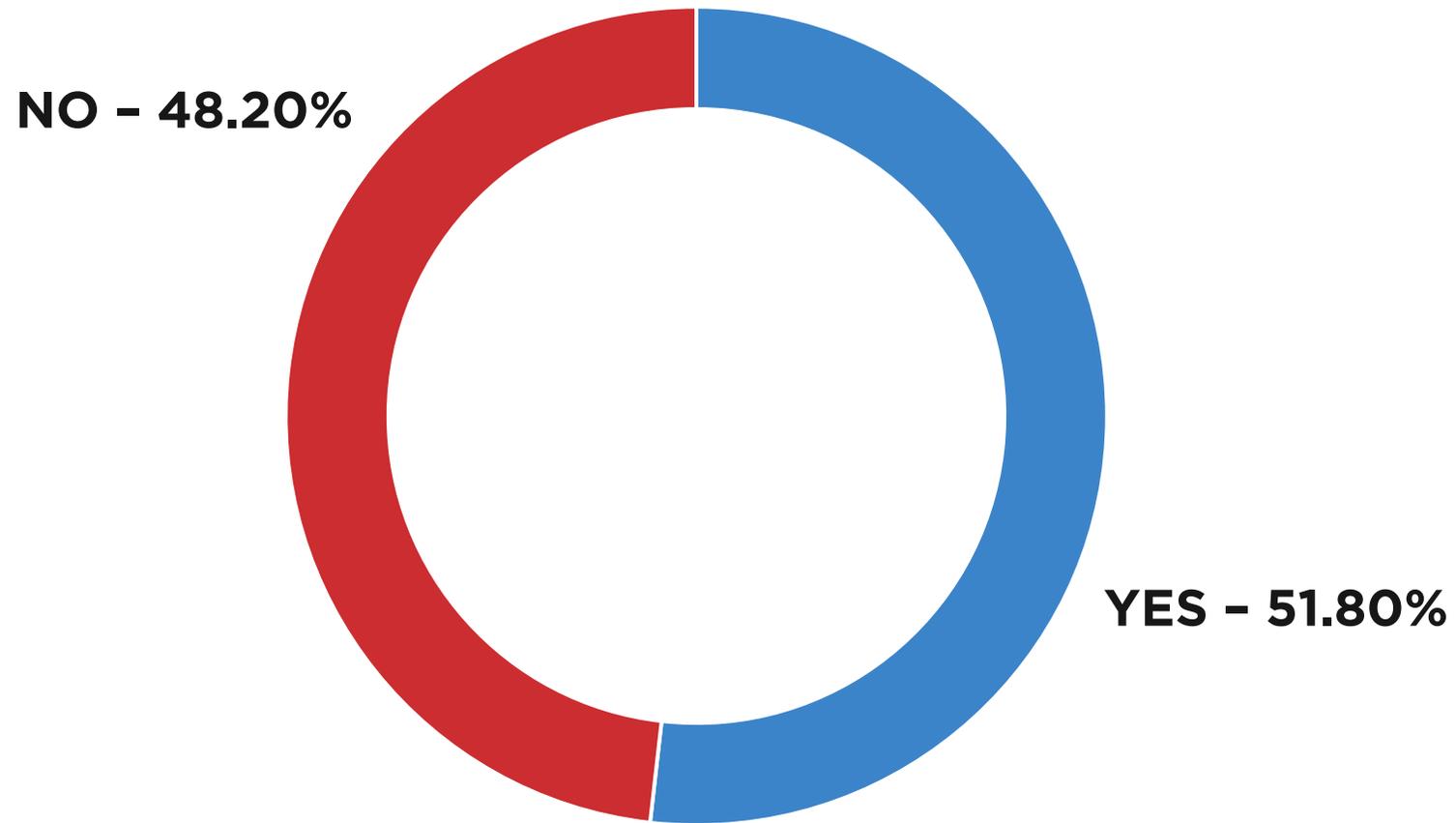
**DO YOU FIND THAT YOU ARE AS EFFECTIVE, MORE EFFECTIVE OR LESS EFFECTIVE IN PERFORMING YOUR JOB WHILE WEARING THE PPE?**

**NO - 51.25%**



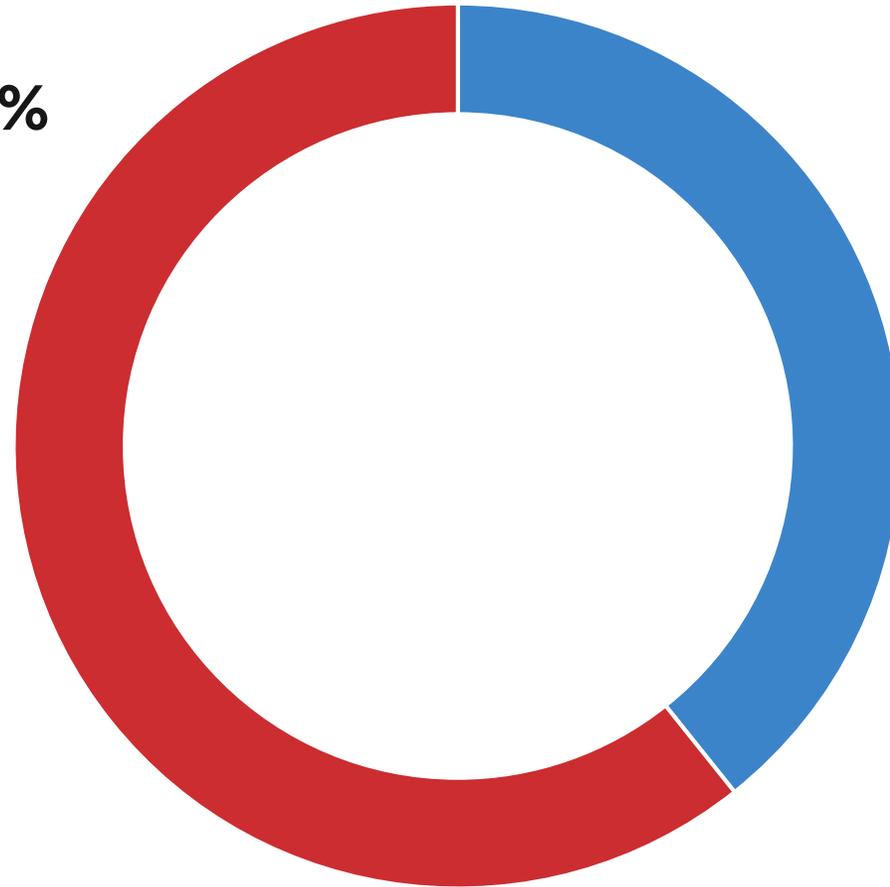
**YES - 48.25%**

**HAVE YOU EXPERIENCED PRESSURE TO CUT CORNERS ON THE TIME REQUIRED TO DON AND DOFF YOUR PPE AND ADEQUATELY WASH YOUR HANDS BEFORE AND AFTER YOUR ROAD TESTS?**



**DO YOU FEEL YOUR PPE REQUIREMENTS, INCLUDING THE AMOUNT OF TIME NEEDED TO DON, DOFF, SANITIZE AND WASH YOUR HANDS ARE SUPPORTED BY THE CORPORATION INCLUDING MANAGERS AND FELLOW CO-WORKERS?**

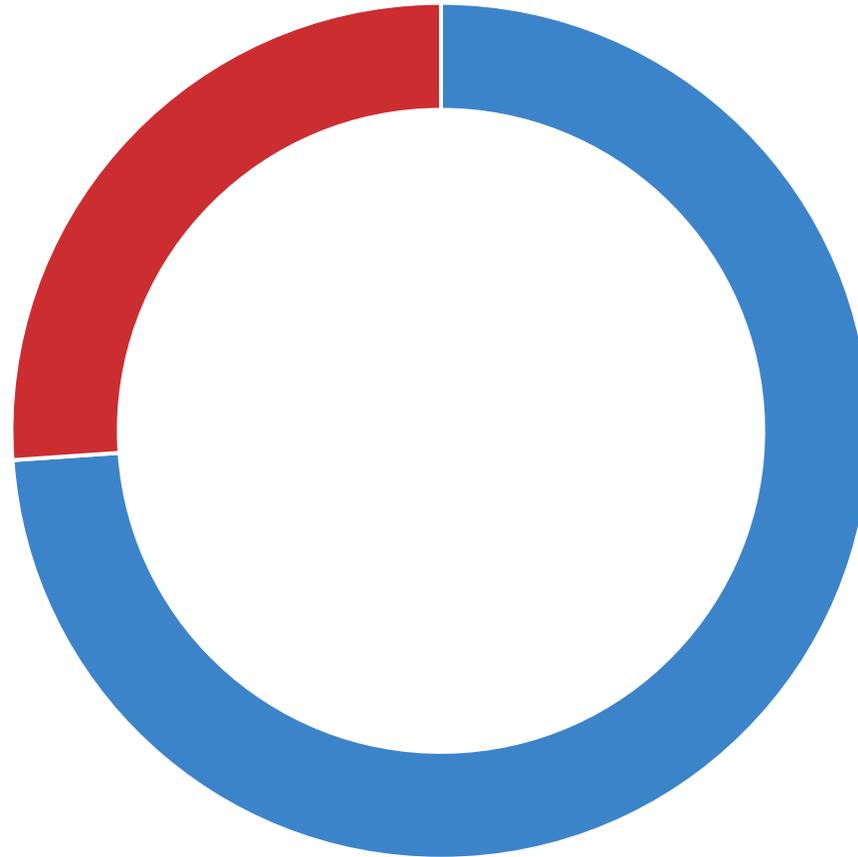
**NO - 60.71%**



**YES - 39.29%**

**DID YOUR MANAGER SPEAK TO YOU DIRECTLY ABOUT  
REDUCING THE AMOUNT OF TIME NEEDED FOR DONNING,  
DOFFING, PERSONAL HYGIENE AND EQUIPMENT SANITIZING?**

**YES**  
**Ten minutes is too  
much time**  
**26.09%**



**NO**  
**I disagree that ten  
minutes was too  
much time**  
**73.91%**

**ICBC BELIEVES THAT THE TIME THEY ALLOTTED FOR DONNING AND DOFFING YOUR PPE WAS UNNECESSARILY LONG. DO YOU AGREE WITH THEIR ASSESSMENT THAT TEN MINUTES WAS TOO MUCH TIME PUTTING ON, TAKING OFF, SANITIZING PPE AND WASHING YOUR HANDS FOR 20 SECONDS?**

# TOP FOUR CONCERNS



# Time

- Without the proper amount of time to prepare between road tests, the pressure to be safe and ready for the next test is overwhelming and leaves staff feeling defeated.



# Climate

- Heat is a significant factor
- ICBC needs to share their plan for the coming cold weather and dampness which will be a new challenge for PPE

# Impact

- Impact of the PPE is effecting people's physical, psychological and mental wellness

# Facilities and Equipment

- Quality and fit of masks were a concern
- Off-site facilities need to be examined addressed for consistency
- Some sites need to have more time and/or washing stations due to the lack of adequate facilities – ICBC needs to create a short and long-term plan and share it with their staff

